

“Our goal is to serve you with an exceptionally professional and prompt service. We promise to provide you the best spinal care available.”

Our experience tells us there are some key areas we need to focus on to ensure that you receive the greatest benefit from your chiropractic care in our office...

APPOINTMENT SCHEDULING / MISSED APPOINTMENTS

Your chiropractor has designed a specific, personalised treatment program to ensure rapid and lasting results. The spine and surrounding tissues heal best when you keep your recommended schedule. Therefore to receive the highest benefit from your care we ask that you preschedule your appointments in advance.

It is imperative to note that your speed of healing will stall if you miss scheduled appointments. Spinal manipulation is unique in that each treatment builds upon the last. If an appointment must be changed, 24 hours' notice is appreciated although we understand that on occasion emergencies do occur. Most importantly, all changed appointments will ideally be rescheduled within 24 hours where possible. This policy is critical to ensure your momentum continues and gained benefit is not lost.

Patients who repeatedly miss appointments will regretfully be discharged from care as we know that they will not achieve lasting benefits...we do not wish to waste your time or money. We find that patients who experience rapid healing and long lasting benefits are much more likely to recommend our services to others. Therefore, a great result for you is the best way for our clinic to maintain its outstanding reputation.

Summary...

1. Adherence to your Personal Treatment Program is Crucial to your treatment Success.
2. Missed appointments need to be made up.
3. Repeatedly missing appointments unfortunately requires Discharge from our clinic.

REFERRALS

“The success of our office and the spinal health of your friends and family greatly depend on your referrals. We thank you in advance for telling others about our services.”

Dr. John Seisun (Chiropractor)



FINANCIAL AGREEMENTS

Payment is required at time of treatment, this means each visit or in advance. If a financial problem arises, please speak candidly to the chiropractor. Medical fund rebates are generally claimable through our Hicaps facility.

CHIROPRACTIC EXCELLENCE

In order to continue providing the best, most current chiropractic care available, the Chiropractors at Terrigal Chiropractic Centre occasionally travel to attend conferences & continuing education seminars. To keep your progress on schedule another highly qualified chiropractor will be here to care for you in their absence, or we will build your schedule around those times.

HEALING RESPONSE

Remember that healing and spinal correction takes time. If at any time during your care you do not feel that you are responding as well as you expected, please discuss this with your chiropractor. We want you to get the most benefit from your chiropractic care in our office.

